

Health and Wellbeing Board 9th June 2016

NHS England Carers Pilot: Development of a multi-agency, multi-disciplinary learning programme based on 'story-telling' learning from patients, carers and staff

Responsible Officer

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1. Summary

- 1.1 NHS England working with Shropshire and Telford & Wrekin, health and care organisations, commissioned the development of an action learning programme to explore the needs of carers.
- 1.2 As part of the development of a multi-agency, multi-disciplinary action learning programme, story-telling was utilised as a research methodology in both the qualitative analysis of focus groups (4) and narratives (26) of key HSC stakeholders, comprising a mixture of carer representatives and HSC professionals. The aim of this programme was to explore how co-production may inform collaborative decision-making and joint planning for carers.
- 1.3 The narratives (story telling) were used as a way of understanding carers' experiences in order to support and influence decision making.
- 1.4 The focus groups were used to determine current stakeholder practices regarding carer support, along with understanding perceptions that may contribute to the development of a multi-agency way of working framework, and whether this methodology could be utilised for the development and generation of evidence.
- 1.5 The result is the attached report (Appendix A); Development of a multi-agency, multi-disciplinary learning programme based on 'story-telling' learning from patients, carers and staff

2. Recommendations

2.1 The HWBB note and discuss the report as written and amplified;

2.2 The HWBB consider the conclusions and recommendations of the report when discussing the Shropshire Carers Strategy.

3. Purpose of Report

3.1 The purpose of the report is to highlight the NHS England Carers Pilot work and report, in order to support local decision making.

4. Risk Assessment and Opportunities Appraisal

(NB This will include the following: Risk Management, Human Rights, Equalities, Community, Environmental consequences and other Consultation)

4.1 One of the key objectives of the HWBB's is to reduce health inequalities in Shropshire.

5. Financial Implications

5.1 There are no financial considerations directly as a result of this report, however the Carers Strategy and carers element of the BCF has financial implications for the HWBB.

6. Background

7. Additional Information

8. Conclusions

List of Background Papers (This MUST be completed for all reports, but does not include items containing exempt or confidential information)
Cabinet Member (Portfolio Holder)
Cllr Karen Calder, Portfolio Holder Health
Local Member
Appendices
Appendix A - NHS England Carers Pilot: Development of a multi-agency, multi-disciplinary learning programme based on 'story-telling' learning from patients, carers and staff